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INFORMATION TECHNOLOGY DEPARTMENT

Container Control Payment Advice Portal User Manual

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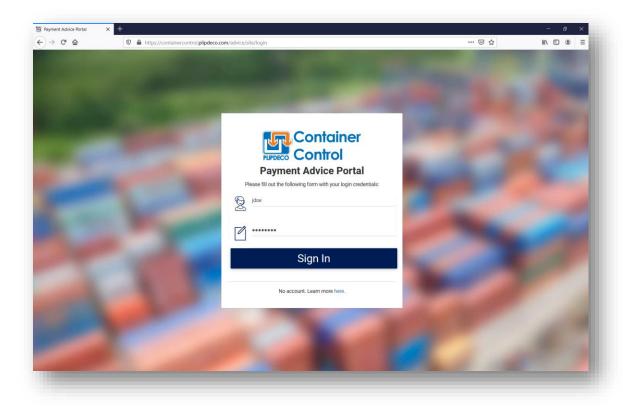
1. ABOUT THE PAYMENT ADVICE PORTAL

The Container Control Payment Advice Portal is an online system that allows customers/users to view the demurrage and detention charges incurred daily. It contains advanced information on amounts to be paid.

2. ACCESSING THE PAYMENT ADVICE PORTAL

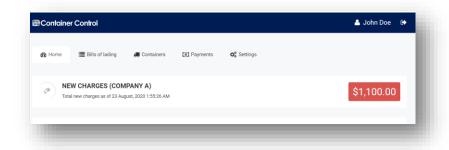
To access the Payment Advice Portal follow the steps below:

- 1. Navigate to http://plipdeco.com/paymentadvice from your web browser.
- 2. Enter your assigned **Username** and **Password** → Click **Sign In**.

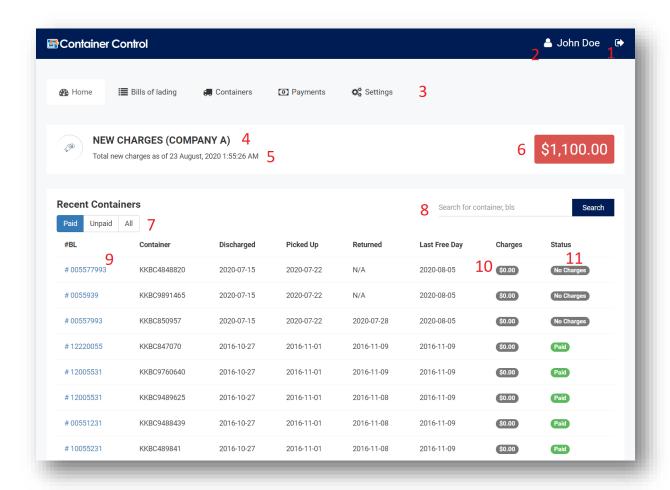


3. LOGGING OUT

To log out, click the sign-out button [Good next to your username].



4. INTERFACE OVERVIEW



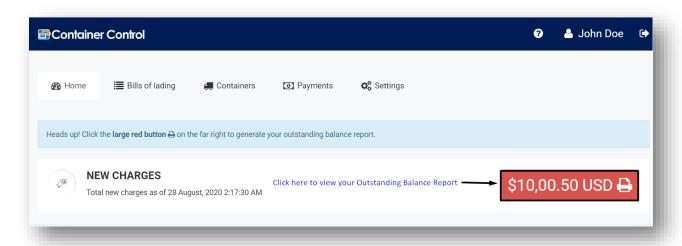
- 1. Logout button Click the logout button to exit the portal.
- 2. Username To gain access to your profile, click on your username. You can change your password within this section.
- 3. Menu options You have access to five (5) main views.
- 4. Company name Name of your company.
- 5. Last Record Update Records are updated daily.
- 6. New Charges Click here to view your Outstanding Balance Report.
- 7. Filter Records You can filter your records by paid and unpaid BL's.
- 8. Search/Filter Search for container numbers and BL's.
- 9. #BL This will navigate you to the BL details page.
- 10. Charges Charges incurred on equipment.
- 11. Status Status of BL such as Partial Payment, Paid, Not Paid, and No Charges.



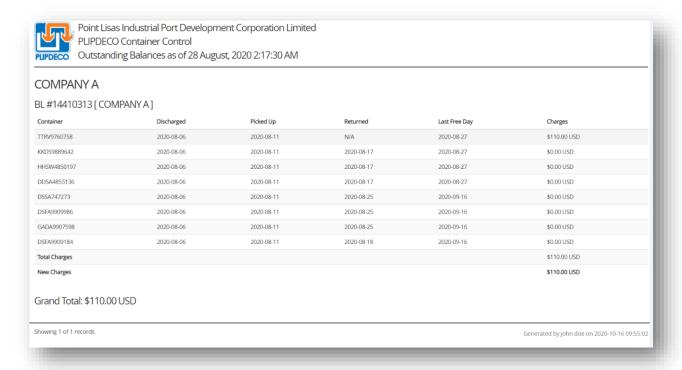
5. VIEWING / PRINTING YOUR OUTSTANDING BALANCE REPORT

To view and print your Outstanding Balance Report, refer to the steps listed below:

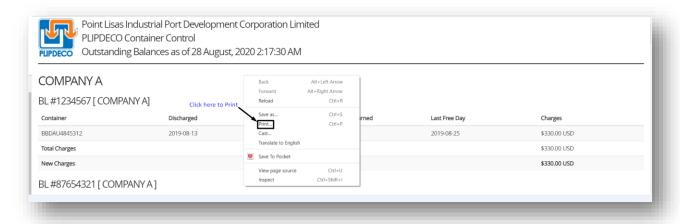
Step one Click on the **Red** button, as seen below.



A screen displaying all the Outstanding Balances will appear.



Step two Right-click → Select **Print** (refer to the following screenshot).



5. CHANGING YOUR PASSWORD

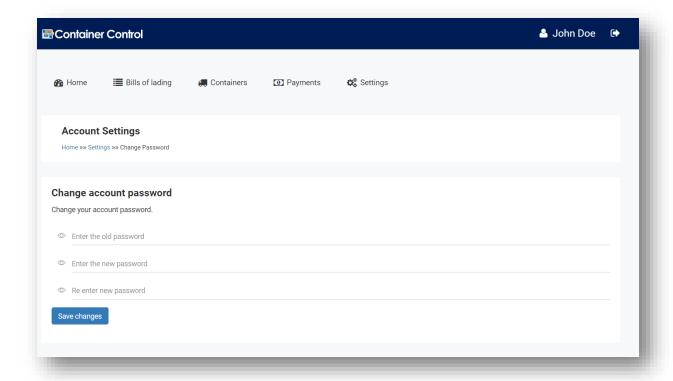
You can change your password by selecting one of the two options listed below:

- 1. Settings
- 2. Username

Follow the steps listed below to change your password:

Step one Select the **Change Password** option → Enter your **old password** → Enter your **new password** → Re-enter your **new password**.

Step two Click the **Save changes** button (refer to the following screenshot).



1. The following message will be displayed when your password is successfully changed.



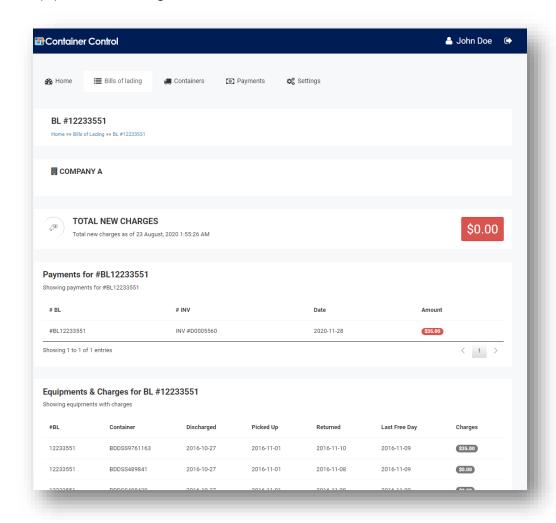
6. VIEWING A BL

To view the details of a BL, click on the BL number. You can access the details page by selecting any one of the following tabs:

- Home
- Bills of Lading
- Containers
- Payments

The information listed below is displayed:

- Company Name
- Total New Charges
- Payments applied to the BL
- Equipment's & Charges

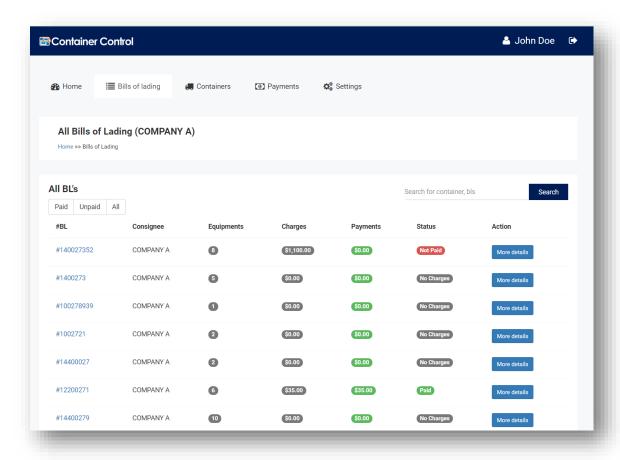


7. ADDITIONAL VIEWS

7.1 BILLS OF LADING VIEW

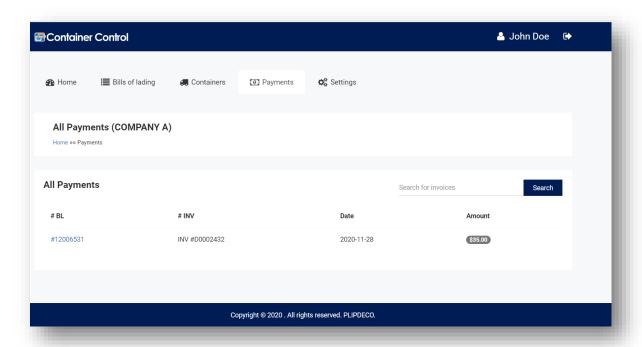
In the **Bills of Lading** view, you can access all the BL's for your company that is on the system. You can view the following details:

- 1. View charges
- 2. View payments
- 3. View the status of your payments (you can also filter by paid and unpaid BL's).



7.2 PAYMENTS VIEW

In the **Payments** view, all paid invoices applied to BL's are accessible.



8. TROUBLESHOOTING

For help and assistance, contact us here.

| Unable to Login | Ensure that you have entered your username and password correctly. Note that these items are case sensitive. If you require a password reset, please contact us. |
|----------------------------|--|
| Cannot see Container or BL | Please <u>contact us</u> for assistance. Ensure that you entered the container number or BL with your query. |
| Duplicate BL's | Please <u>contact us</u> for assistance. Please ensure that you enter the BL# with your query. |
| Logging in takes too long | Refresh the page and try again. |
| Incorrect Information | Please <u>contact us</u> for assistance to resolve this. |
| Other Issues | Please <u>contact us</u> for assistance, including any error messages you have received. |